

# [FULL NAME] | DATA ANALYST

[City, State] | [Phone] | [Email] | [LinkedIn]

*Business Intelligence • Data-Driven Storytelling • Process Improvement  
Discovering Actionable Insights to Enhance Business Operations*

**Natural communicator and collaborator** able to prioritize project objectives, arrive at a consensus, and resolve emerging business problems. Skilled at propelling the success of technical projects by aggregating and analyzing complex data sets. Proficient at deriving strategic recommendations and presenting compelling results to leadership. Career history of building relationships with cross-functional teams. A self-starter and an adaptable professional who brings a unique combination of technical and interpersonal skills.

- ✓ **Slashed unnecessary hospital expenditures**, optimized supply purchasing, and stabilized inventory by analyzing metrics.
- ✓ **Automated medicine management** across hospital operations after spearheading the transition from MedSelect to Omnicell.
- ✓ **Improved the safety and security of pharmaceutical operations** by overhauling the transportation of controlled medicines.

## CORE COMPETENCIES

Data Visualization | KPI Development | Business Analysis | Data Gathering/Processing | Quantitative Analysis | Data Management | Project Management | Data Validation | Technical Documentation | Requirements Planning | Regulatory Compliance | HIPAA | Team Leadership | Employee Development | R | Python | SQL | Tableau | MS Office Suite (Word, Excel, PowerPoint, Access)

## EDUCATION

**Bachelor of Science in Data Analytics | GPA 4.0** | Southern New Hampshire University – Manchester, NH | 2023

**Relevant Coursework:** *Role of Data Analysis in Organizations, Gathering Requirements & Collecting Data, Leveraging Data Analysis for Organizational Results, Introduction to Scripting, Data Validation: Getting the Right Data, Emerging Technology & Big Data.*

## PROFESSIONAL EXPERIENCE

[REGIONAL HOSPITAL] – [CITY, STATE]

2020 TO 2023

### Lead Pharmacy Technician / Buyer (2022 to 2023)

Drove continuous improvement in pharmaceutical purchasing, inventory management, and resource allocation. Led budget management for the department. Aligned efforts with the objectives of leadership. Managed a staff of technicians, including interviewing, hiring, onboarding, training, performance management, and scheduling.

- ✓ **Successfully reduced purchasing costs by \$100K+ YoY** by managing the pharmaceutical supply chain and spearheading a drug pricing program compliance initiative; **presented the project's value, resulting in leadership buy-in.**
- ✓ **Achieved a 15% increase in medication transfer speeds** through tech-driven improvements and system automation.
- ✓ **Drove the adoption of Omnicell** across the hospital by acting as a subject matter expert (SME) and training end-users.

### Inpatient Pharmacy Technician (2020 to 2022)

Trained new employees on day-to-day operations. Demonstrated strong attention-to-detail and multitasking abilities. Juggled multiple evolving priorities in a fast-paced work environment. Upheld operational excellence and a focus on customers.

[CHILDREN'S HOSPITAL], [CITY, STATE]

2018 TO 2020

### Inpatient Pharmacy Technician

Partnered with technicians, pharmacists, and clinical staff to fill prescribed medication orders. Ensured proper distribution in an inpatient setting. Executed quality assurance procedures, including inspection, repairs, and laboratory calibrations.

[BIOTECHNOLOGY COMPANY] / [PATIENT ACCESS PROGRAM], [CITY, STATE]

2018

### Case Manager I

Enrolled patients into the company's patient access programs and services by collaborating with physicians' offices. Interfaced with patients to explain benefits information, answer questions, resolve issues, and support a positive patient experience.